



RETURNS & REFUNDS

1. All returns must be new and in undamaged original packaging. Restocking fees will be handled as follows below:

Up to 30 days,
31 to 60 days,
61 to 120 days,
121 days+,

From date of purchase. No restocking fee.

10% restocking fee.

20% restocking fee.

Requires approval & restocking fee will be determined for each product.

2. You must call or e-mail us to obtain an RMA # with all parts you would like to return.

Include the reason for the return (defective, not needed, wrong part ordered, etc).

Email returns@mmsupply.ca, or use the electronic form located on the dealer ordering system on the web.

Items that are **NOT** eligible for return, unless they are warranty issues.

- a. Any discontinued or clearance product.
- b. Items that were purchased on booking orders.
- c. Special order items.
- d. Electrical items that have been opened or have been used.
- e. No return of electrical engine components.

After your initial contact with us, an RMA will be issued to you, via email or fax.

3. All returns **MUST** include the RMA paperwork supplied to you.

Please print a copy of the RMA or include the faxed RMA with your products you intend to return.



Please note that all items returned should be sent **pre-paid freight**, unless otherwise instructed by Maritime Marine Supply. Product returned will be credited at the lowest price.

